



Ministry of National Guards – Health Affairs

“Business Continuity & Risk Management Training Course Level II”

COURSE OUTLINE

COURSE NAME	“Business Continuity & Risk Management Training Course Level II”
WHO WILL ATTEND THIS COURSE	✓ Individuals responsible for overseeing the Business Continuity & Risk Management (BCRM) ensuring the risk compliance management within MNGHA and affiliated facilities, ✓ Individuals tasked with ensuring MNGHA's adherence to relevant regulations, standards, and best practices, including QIYAS and ISO 22301:2019, to safeguard the continuity and quality of health services. ✓ Managers and senior managers responsible for setting and implementing strategic direction within their organizations ✓ Leaders responsible for risk, resilience, business continuity, or crisis management looking to elevate their strategic thinking on resilience to a more advanced level. ✓ Staff involved in planning, responding to, and managing incidents and crises to ensure minimal disruption to MNGHA's critical services. ✓ Professionals providing expert advice on implementing effective BCRM practices tailored to the unique needs of MNGHA. ✓ Managers responsible for critical operations who need to understand the impact of potential disruptions and plan for the continuity of services. ✓ Healthcare professionals and support staff interested in understanding their roles in Risk control and mitigation.
COURSE OBJECTIVES	✓ The Level II program provides a training structure ideal to enable experienced continuity professionals to deepen their knowledge to become leaders in driving continuity concepts in their organizations. ✓ Level 2 in the BCRM framework represents a slight improvement over the most basic level, but it still reflects a reactive and unprepared approach to Business Continuity (BC). ✓ While some basic awareness of BC may exist, the organization lacks the structure and planning needed for effective response and recovery. This lack of preparedness translates into several critical areas for improvement. ✓ The focus remains on reacting to incidents as they occur rather than proactively preparing for them. Limited structure and planning characterize this level.
LEARNING OUTCOMES	You will emerge from the program with the understanding and the refreshed capabilities to: ✓ Learn about the whole range of healthcare clinical and non-clinical risks, issues, and threats and how to put effective controls and solutions in place ✓ Develop business continuity, disaster recovery plans ✓ Understand how to manage define Recovery Time Objective (RTO), Recovery Point Objectives (RPO) and related contingency plans ✓ Improve working knowledge, local and international standard / regulatory requirements and best practices in healthcare facilities.